

**Amendments to the Claims**

1-13.(canceled)

14.(new) A method for facilitating device driver installation, comprising:  
assigning a discrete identification number to each of a plurality of devices installed in a customer environment;  
associating information for configuring a driver for each of the devices installed in the customer environment with the identification number for the device;  
and  
storing the identification numbers and associated configuration information together at a location remote from the customer environment and accessible to the customer environment.

15.(new) The method of Claim 14, further comprising associating the identification numbers with the customer.

16.(new) The method of Claim 15, further comprising associating a device driver with each identification number and storing the associated device drivers together with the identification numbers at the remote location.

17.(new) The method of Claim 16, wherein:  
storing the identification numbers and associated configuration information together at a location remote from the customer environment and accessible to the customer environment comprises storing the identification numbers and associated configuration information on a database server accessible to the customer environment through a web server; and  
storing the associated device drivers together with the identification numbers at the remote location comprises storing the associated device drivers on the database server.

18.(new) The method of Claim 17, wherein:

storing the identification numbers and associated configuration information on a database server accessible to the customer environment through a web server comprises storing the identification numbers and associated configuration information in a first database on the database server; and

storing the associated device drivers together with the identification numbers at the remote location comprises storing the associated device drivers on the database server comprises storing the associated device drivers in a second database on the database server.

19.(new) A computer readable medium having instructions thereon for:

assigning a discrete identification number to each of a plurality of devices installed in a customer environment;

associating information for configuring a driver for each of the devices installed in the customer environment with the identification number for the device; and

storing the identification numbers and associated configuration information together at a location remote from the customer environment and accessible to the customer environment.

20.(new) The medium of Claim 19, further comprising instructions for associating the identification numbers with the customer.

21.(new) The medium of Claim 20, further comprising instructions for associating a device driver with each identification number and storing the associated device drivers together with the identification numbers at the remote location.

22.(new) The medium of Claim 21, wherein:

the instructions for storing the identification numbers and associated configuration information together at a location remote from the customer environment and accessible to the customer environment comprise instructions for

storing the identification numbers and associated configuration information on a database server accessible to the customer environment through a web server; and the instructions for storing the associated device drivers together with the identification numbers at the remote location comprise instructions for storing the associated device drivers on the database server.

23.(new) The medium of Claim 22, wherein:

the instructions for storing the identification numbers and associated configuration information on a database server accessible to the customer environment through a web server comprise instructions for storing the identification numbers and associated configuration information in a first database on the database server; and

the instructions for storing the associated device drivers together with the identification numbers at the remote location comprise instructions for storing the associated device drivers on the database server comprises storing the associated device drivers in a second database on the database server.

24.(new) A method for facilitating device driver installation, comprising:

associating a group of numbers each identifying a plurality of devices installed in a customer environment with the customer;

acquiring the number identifying one of the plurality of devices installed in the customer environment;

communicating the acquired identification number to a server at a location remote from the customer environment;

the server acquiring a device driver associated with the identification number; and

installing the acquired driver on the device identified by the acquired identification number.

25.(new) The method of Claim 24, wherein the server acquiring a device

driver associated with the identification number comprises the server accessing a database of device drivers and a database of information for configuring a driver for each of the devices installed in the customer environment.

26.(new) A computer readable medium having instruction thereon for:  
associating a group of numbers each identifying a plurality of devices installed  
in a customer environment with the customer;  
acquiring the number identifying one of the plurality of devices installed in the  
customer environment;  
communicating the acquired identification number to a server at a location  
remote from the customer environment;  
the server acquiring a device driver associated with the identification number;  
and  
installing the acquired driver on the device identified by the acquired  
identification number.

27.(new) The medium of Claim 26, wherein the instructions for the server  
acquiring a device driver associated with the identification number comprise  
instructions for the server accessing a database of device drivers and a database of  
information for configuring a driver for each of the devices installed in the customer  
environment.